

# NETWORK MAINTENANCE & IT SUPPORT CONTRACT OPTIONS

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## **Option 1 – Fixed cost yearly maintenance**

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This option is for companies with an allocated yearly budget for IT Support & Services. We will assess your IT infrastructure & needs to tailor you the most economical solution for your budget.

We base our Yearly cost calculation on the following variables:

- Maintenance task list
- Amount of hardware components requiring maintenance (with 25% growth tolerance)
- Budget available for maintenance

Once we have all variables available, we will tailor the most effective IT Infrastructure Maintenance plan for your budget and company.

## **Option 2 – Frequency Bonus Packages**

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The Frequency Bonus Packages are for companies with high IT demands and accelerated IT inventory growth.

This package offers the greatest saving opportunities!

The most effective way to reduce your IT expenses is to increase the regularity of your network maintenance.

Frequency Bonus Packages allows ITZ to achieve great savings for you by

- economically allocating regular maintenances tasks
- reducing time required for each task by avoiding 'task fragmentation'
- monitoring your network daily to further reduce time requirements of error resolution by immediate response

**Packages are available in the following configuration:**

### **Weekly maintenance**

We are offering an additional 10% saving on top of the standard block of hours purchase (opt3). You can save up to 25%!



